

GXS ActiveSM Intelligence

Insight into Your B2B Data and Processes

Accurate and timely B2B processes are critical for ensuring satisfied customers and maximum efficiency of your B2B business process. Your IT and line-of-business teams need to know, often in real time:

- Who are the business partners that most frequently fail to meet our SLAs?
- Are documents being received within the correct time frame, in the proper sequence? Are you missing any documents?
- Do the quantities, price or part numbers in a shipment match the original purchase order exactly? Do the invoices reference the correct order numbers?
- Are any values missing, such as bill of lading, price codes, time zones, currency?
- Is this a new document or a duplicate?

Lack of the answers to these questions can significantly extend your processing times, reduce your efficiency and ultimately impact your customer’s satisfaction. In addition, when documents you receive include bad data, they can wreak havoc with your internal systems, requiring days or weeks of attention from your IT personnel to correct.

GXS ActiveSM Intelligence is a service that monitors your B2B transactions in real time as they flow through the GXS network to ensure that they are accurate and that they comply with your business rules. The service alerts you when your transactions are not accurate or do not comply with your business rules, providing you with the critical visibility you need for efficient and effective B2B operations. Also, it provides you with the B2B intelligence required to proactively address issues before they pollute your ERP system and/or become crises.



GXS ActiveSM Intelligence

Key Features

- **Data quality filter**—Real-time data quality checks are performed on all inbound documents to ensure that each one complies with the standard format rules.
- **Cross-document matching**—Cross-document comparisons ensure that data that is common across documents is accurate and complete—e.g., ensuring that data in the payment status file matches data in the approved payments file.



“...it takes my team an average of 6 man-hours to back-out and clean up just one bad file.”

— MULTI-BILLION DOLLAR
COMPUTER SERVICES
COMPANY

“...my team was going to one system for the receipt, the data warehouse for the comparison document, and then manually comparing the values... 30 times a day!”

— A GLOBAL AUTOMOTIVE
SUPPLIER

- **Quarantine for duplicate documents, documents with errors**—In-flight transactions that fail data or business-rules validation can be suspended for special exception handling or automatically rejected. This prevents the negative consequences of allowing bad data to pollute your back-office systems. For example, by preventing duplicate invoices from flowing through, you can avoid duplicate payments, the inevitable follow-up phone calls with your business partners and costly data cleanup activities.
- **Real-time email alerts for document arrival or rejected, missing or late documents**—When exceptions occur, email alerts can be directed in real time to the appropriate personnel for action. Such event-based notification and remediation enables you to concentrate on only those situations that need attention, thus minimising disruptive workdays and constant crisis management mode.
- **Business rules tailored to your process**—You define the rules to govern the flow of your transactions according to your company’s specific needs. You may choose from a set of commonly used rules, or we can configure rules to suit your specific process. For example, if your back-office system must process documents in a specific order, Active Intelligence can ensure the proper sequence prior to delivery.
- **Self-service portal for research, reporting and action**—Instead of constantly directing requests for action or status information to your IT staff, a business user-friendly, self-service portal enables your line-of-business personnel to take action, obtain status and obtain reports themselves online. Nobody needs to search through EDI files for the required data. For example, if Treasury needs a list of unmatched invoices, they can fulfill their own requests for data and reports. Otherwise, IT personnel would have to manually track down the data to service these requests, wasting your company’s time and resources. Usage is controlled based on configurable, role-based access.

Benefits

- **Satisfied customers**—Because you are notified about compliance and/or data quality issues in real time, you can resolve them immediately and ensure timely delivery of goods to your customers.
- **Collaborative business partner relationships**—By ensuring accurate, timely exchange of business documents that are in compliance with requirements, you avoid disputes and prevent delays that can impact order delivery and/or payments.
- **Reduced costs**—Automated matching across documents, coupled with automated workflow, real-time alerts, and self-service portal capabilities for IT and business users reduces your administrative costs associated with error-prone manual processing and phone calls. You can eliminate delays while reducing resource requirements.



About GXS

GXS is a leading B2B integration services provider and operates the world's largest integration cloud, GXS Trading Grid®. Our software and services help more than 400,000 businesses, including two-thirds of the Fortune 500 and 22 of the top 25 supply chains, extend their partner networks, automate receiving processes, manage electronic payments, and improve supply chain visibility. GXS Managed Services, our unique approach to improving B2B integration operations, combines GXS Trading Grid® with our process orchestration services and global team to manage a company's multi-enterprise processes. Based in Gaithersburg, Maryland, GXS has direct operations in 20 countries, employing more than 2,400 professionals. To learn more, see <http://www.gxs.co.uk>, read our blog at <http://www.gxsblogs.com>, follow us on Twitter at <http://twitter.com/gxs> and join us on LinkedIn at <http://www.linkedin.com/company/gxs>. You can also access our public filings with the Securities and Exchange Commission at <http://www.sec.gov/edgar.shtml>.

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